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8:00 AM–5:00 PM
Monday–Friday

Resource and Referral is funded in part through a block grant from the Department of Health and Human Services, the Oklahoma Child Care Resource and Referral Association, Washington County Child Care Foundation, and the Oklahoma Department of Human Services, Division of Child Care.

**Delaware Child Development
Resource and Referral**
5110 Tuxedo Boulevard
Bartlesville, Oklahoma 74006

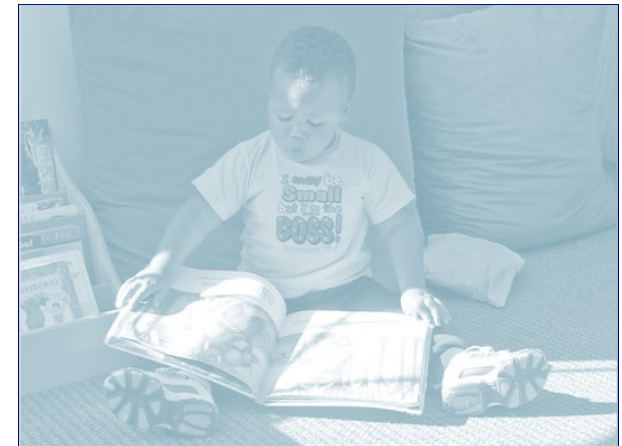


Oklahoma Child Care
RESOURCE & REFERRAL ASSOCIATION, INC.



DELAWARE CHILD DEVELOPMENT RESOURCE AND REFERRAL

2006 - 2007 ANNUAL REPORT




Delaware Child
Development
Resource & Referral

WWW.DELAWARECHILD.ORG



2006—2007 ANNUAL REPORT

Delaware Child Development received the highest regional average for referral call performance in the state.

MISSION STATEMENT:

Improve and maintain the quality and affordability of child care in central Oklahoma through collaboration with community and state organizations, as well as by assisting child care providers in locating adequate resources and referring parents to child care programs that meet their specific needs.

Delaware Child Development Resource & Referral is a Child Care Resource & Referral Network for nine counties in north central Oklahoma including Kay, Lincoln, Logan, Noble, Nowata, Osage, Pawnee, Payne, and Washington counties.





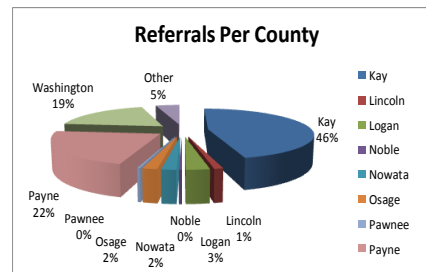
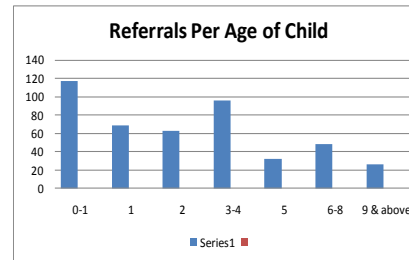
Delaware Child Development Resource and Referral is a Quality Assured Program, a National Certification that ensures families and providers are receiving the highest quality of service.

Delaware Child Development Resource and Referral is a proud member of the Oklahoma Child Care Resource and Referral Association (OCCRRA) and the National Association of Child Care Resource & Referral Agencies (NACCRRRA).



SERVICES TO FAMILIES:

From July 2006 to June 2007, 292 families called Delaware Child Development Resource and Referral seeking assistance in locating care for 470 children.



74% of callers received the names of 6 or more providers to contact.

SERVICES TO PROVIDERS:

Training and technical assistance were made available to the 426 providers in business throughout the nine county service area. Delaware Child Development Resource and Referral staff delivered 31 courses to 371 participants during fiscal year 2007, totaling 153 provider training hours. Technical assistance was given to providers 1241 times via telephone and 281 times at the R&R offices and at provider locations. R&R Specialists also assisted providers with information on opening and expanding services 25 times during the year.* Services also include resource lending libraries at each of three sites, bi-monthly newsletters, and referrals for services.

* Data obtained from OCCRRA Monitoring Report, Provider Services Summary for Delaware Region FY 2007.

COMMUNITY SERVICES:

Delaware Child Development Resource & Referral advocates and promotes child care issues in the communities it serves through collaborative efforts with physicians, local health departments, DHS workers, businesses, and other agencies involved with early childhood including Smart Start.

Resource and Referral Specialists distributed more than 800 informational flyers on R&R services and early childhood development issues to DHS offices, health departments, community agencies, schools and physicians offices across the service delivery area. Lending libraries at the three sites offering resources for parents, providers and the community received 187 visits during the year.

Events sponsored in fiscal year 2007 included the Child Watch Tour, Bridges Out of Poverty with Dr. Phil DeVol (The Family Life Symposium), Family Style Dining, and The Early Childhood Leadership Forum (Pat Levitt, PhD). Staff also met with local and state legislators to advocate for early childhood multiple times during the year, including participation in the Day on the Hill in Washington DC.

STAFF QUALIFICATIONS:

Delaware Child Development ensures the public of the best possible service through ongoing education of its staff. Resource and Referral staff members met monthly in FY2007 to share ideas and receive updates on the latest information in early childhood development.

In fiscal year 2007, R&R staff clocked 438 hours of training in referral call skills, cultural competency, community resources, outreach and marketing, developmental stages, system orientation, and early childhood learning strategies.

R&R staff participated in trainings and served on committees and boards at the local, state, and national level. We are very proud of our staff.