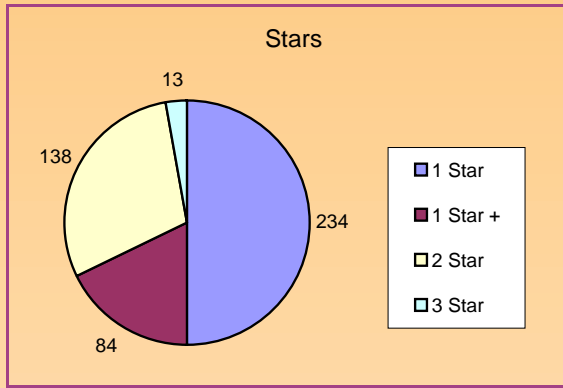


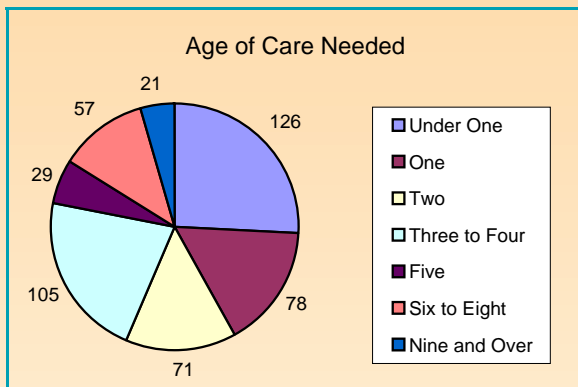


# At A Glance

## Highlights



One star homes and facilities make up 50% of our service delivery area.



The majority of referral calls were for children under age one.

### Contract Performance:

As of June 1<sup>st</sup>, Child Care Links has achieved 133% on contract performance. The program received 32.5 out of 34 contract points and has received 13 out of 18.75 bonus points. It is expected that Child Care Links will have all but one of the contract points and all of the bonus points to give us a total score of 152% for the end of the contract year, June 30, 2005.

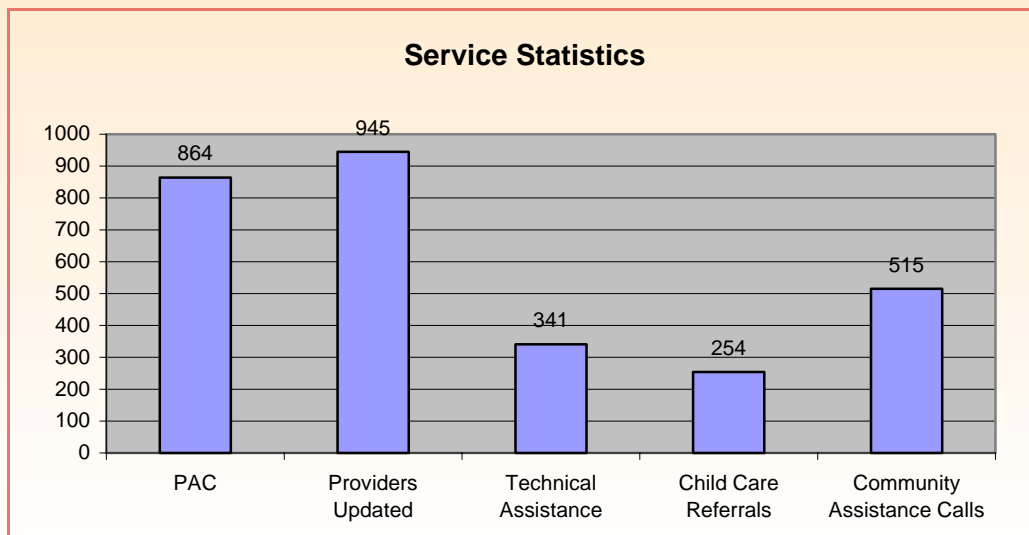
### Community and Parent Surveys:

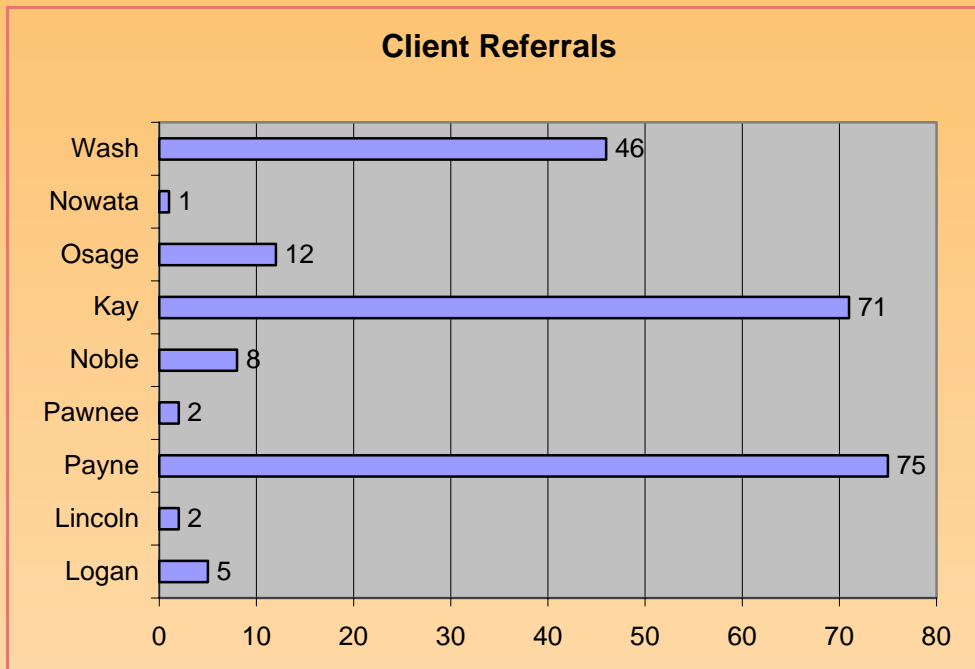
Child Care Links received an average score of 4.58 out of 5 on the community surveys. These surveys measured the knowledge of and satisfaction with Child Care Links Services in our area.

Parent surveys were also sent out and 100% of families were satisfied with our services

### Quality Assurance Program:

Child Care Links has earned the prestigious Child Care Aware certification. This national, voluntary program was designed to insure that families across the nation have access to consistent, high-quality services that help them make informed choices about child care. Oklahoma is now only the third state to achieve this level of excellence statewide. We are currently participating in a pilot class developed to prepare Resource and Referral staff to provide the most customer friendly services reflective of the family's needs.





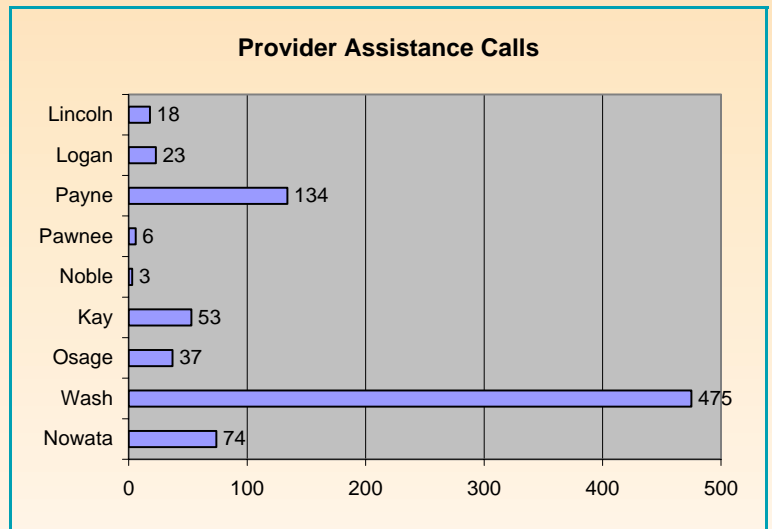
Payne County requested the most referrals, closely followed by Kay.

**ANGELS:**

Two ANGELS trainings were held in Guthrie this spring through partnerships with Guthrie Partnership for Children and Stillwater Area Success by 6. We currently have 5 ANGELS available in Payne and Lincoln counties. Due to the expense of the training and a high turnover rate we are considering ways the program might be revamped to better meet providers' needs.

**Advocacy Efforts:**

Staff participated in many activities that promoted increased funding for child care assistance at the state and federal level. Staff joined other state R&R programs while advocating for the support of Governor Henry's budget request for \$15 Million to maintain the state child care subsidy system and \$4 Million to maintain adequate reimbursement rates for child care providers. Staff also attended "A Day on the Hill" in Washington DC. This day was spent advocating for the improvement in the CCDF Reauthorization. Another effort included distributing "Take 5 for Kids" materials to Child Care Centers and Family Child Care Homes. Staff assisted the facilities in setting up information for parents and staff to write letters to their representatives. During this time staff also handed out information for families on the Earned Income Tax Credit.



Child Care Links assisted more providers in Washington County than all other counties combined.